

FACT SHEET

LifeLock with Norton | Benefit Essential

This plan is targeted for release in 06/2019. Prospective product line-ups, features may differ.

LifeLock with Norton Benefit Essential helps provide employees peace of mind with comprehensive protection for their identity, connected devices, and online privacy.

Enhanced features include Online Account Monitoring, One Bureau Credit Application Alerts^{1**}, Data Breach Notifications and our Million Dollar Protection™ Package^{††}. If a potential threat is detected in our network, employees are notified via email, text, phone^{††} or mobile app alerts.[†]

LifeLock with Norton Benefit Essential also combines leading identity theft protection with device security and protection against online threats to help protect against identity thieves trying to steal personal information from PC's, Macs, and mobile devices. This plan also includes Cloud Backup^{†§**} as a preventative measure to losing data due to ransomware, Parental Controls^{†**} to help build safe and smart online habits and Password Manager^{**} to securely manage your passwords and logins.



The Symantec Advantage

Everyday things like online shopping, banking and even browsing can expose employee personal information and make them vulnerable to cybercriminals. Since cybercrime has evolved, we've evolved, too. LifeLock, an innovator in identity theft protection and Norton, a pioneer in consumer cybersecurity, are now part of one company: Symantec, the world's leading cyber security company, which protects 86% of Global Fortune 500 companies[‡] and blocks 142 million threats daily.[‡]

Our innovative employee benefit helps protect an employee's identity, personal information and connected devices from the myriad of threats they may face in their digitally-connected homes and workplaces. It's the kind of forward-thinking that helps protect employees rather than just insuring them. LifeLock with Norton Benefit Plans combine leading identity theft protection and device security against online threats, at home and on-the-go.

Trust an employee benefit from brands who've been leaders in identity theft protection and cyber security. If you're looking for a new all-in-one protection for today's connected world, you'll find the Symantec advantage is what you need.

LifeLock Features

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Online Account Monitoring (NEW)
We scan your email, social media and cloud storage accounts for your personal data, so you can remove what you want, giving you peace of mind and greater control over your sensitive information.



24/7 Live Member Support
We have live Identity Protection Agents available to answer your questions.
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LifeLock Identity Alert™ System[†]
It's the foundation for all LifeLock services. We monitor for fraudulent use of your Social Security number, name, address, or date of birth in applications for credit and services. The patented system sends alerts by text, phone^{††}, email, or mobile app.



Fictitious Identity Monitoring
We scan for names and addresses connected with your Social Security number to help protect against criminals building fictitious identities to open accounts or commit fraud.
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Dark Web Monitoring^{}**
Identity thieves can sell your personal information on hard-to-find dark web sites and forums. LifeLock patrols the dark web and notifies you if we find your information.



Credit, Checking & Savings Account Activity Alerts^{†}**
Help protect your finances against fraud with alerts that notify you of cash withdrawals, balance transfers and large purchases.
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LifeLock Privacy Monitor™
Privacy Monitor helps reduce public exposure of your personal information. We scan common public people-search websites to find your personal information and help you opt-out.



401K & Investment Account Activity Alerts^{†}**
Investment and retirement accounts are often the lifeline for financial growth. We'll help protect your nest egg from fraudulent cash withdrawals and balance transfers.

LifeLock Features (continued)

-  **Million Dollar Protection™ Package^{†††}**
If you become a victim of identity theft, we help protect you with our Million Dollar Protection™ Package. This includes reimbursement for stolen funds and coverage for personal expenses, each with limits up to \$1 million, and coverage for lawyers and experts if needed up to \$1 million, to help resolve your case.
-  **Lost Wallet Protection**
A lost wallet can mean a lost identity. Call us if your wallet is lost or stolen and we'll help cancel or replace credit cards, driver's licenses, Social Security cards, insurance cards and more.
-  **U.S.-Based Identity Restoration Specialists**
If your identity is compromised, an Identity Restoration Specialist will personally handle your case and help restore your identity.
-  **One-Bureau Credit Application Alerts^{2**}**
We monitor your credit file at a leading credit bureau and provide alerts for any new credit applications to help detect fraud.
-  **One-Bureau Credit Monitoring^{1**}**
We monitor key changes to your credit file at a leading credit bureau and alert you to help detect fraud.
-  **Data Breach Notifications**
Your identity is virtually everywhere, from doctors, insurance companies, employers, even your favorite retailers. We let you know about large-scale breaches, so you can help protect your personal information.

+ Norton Features

-  **Parental Controls^{†**} (NEW)**
Parental Controls help protect your kids from online predators by highlighting your kids' online activity and identifying potential dangers before they become problems. Easy-to-use tools allow you to set screen time limits, block unsuitable sites, monitor search terms and overall activity history.
-  **Cloud Backup^{†§**} (NEW)**
Computers, tablets, and mobile devices store many cherished and important documents from family photos to resumes to tax returns. Norton Cloud Backup provides a safe and secure cloud-based storage to store important files and documents as a preventative measure to data loss due to hard drive failures, stolen devices and even ransomware.
-  **Password Manager^{**} (NEW)**
Passwords written on a sticky note or the same password used for every account may make your personal information vulnerable. Norton Password Manager provides the tools you need to create, store, and manage every password, your credit card information and other credentials online – safely and securely in your very own encrypted, cloud-based vault.
Password Manager is a two-year entitlement, and service may take up to one week to begin upon enrollment.
-  **SafeCam^{†**} (NEW)**
Your webcam lets you keep in close contact with family, friends or colleagues but can be vulnerable to attack, giving cybercriminals an up-close view into your home, your daily routine, and personal information. Norton SafeCam alerts you to attempts to access your webcam and blocks those who are not authorized to access it.
-  **Online Threat Protection^{**} (NEW)**
Multi-layered, advanced security helps protect against existing and emerging malware threats to your devices, and help protect your private and financial information when you go online.
-  **Smart Firewall^{**} (NEW)**
Helps protect your personal files and financial information by monitoring and blocking suspicious network traffic.

1-If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment. Please note that in order to enjoy all features in your chosen plan, such as bank account alerts, credit monitoring, and credit reports, it may require additional action from you and may not be available until completion.

2-If your plan includes One Bureau Credit Application Alerts, two requirements must be met to receive said features: (i) your identity must be successfully verified with TransUnion; and (ii) TransUnion must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE ONE BUREAU CREDIT APPLICATION ALERTS. One Bureau Credit Application Alerts will take several days to begin after your successful LifeLock plan enrollment.

No one can prevent all identity theft or cybercrime.
† We do not monitor all transactions at all businesses.

‡ Not all features are available on all platforms. Norton Family Parental Controls, Norton Cloud Backup, and PC SafeCam are presently not supported on Mac OS.

** These features are not enabled upon enrollment. Member must take action to activate this protection.

††† Reimbursement and Expense Compensation, each with limits of up to \$1 million for LifeLock with Norton Benefit Essential. And up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits provided by Master Policy issued by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal

§ Requires your device to have an Internet/data plan and be turned on.

†go.symantec.com/attribution

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